



Teen Segment 1 Provisions and Agreements

Teen Segment 1 Provisions:

1. Life Driving Academy, LLC (LDA) will provide a minimum of 24 hours of classroom instruction, 6 hours of behind-the-wheel (BTW) instruction, and 4 hours of observation time provided by a certified Michigan Driver Education Instructor.
2. Classroom instruction must be a minimum of 3 weeks in length. Behind the wheel instruction shall not begin until the student has received a minimum of 4 hours of classroom instruction. Behind-the-wheel instruction must be completed no later than 3 weeks after the classroom instruction has been completed.
3. Life Driving Academy, LLC will conduct the behind-the-wheel instruction in a dual controlled automobile, fully insured, covering each student enrolled in the program.
4. The student must be at least 14 years 8 months of age by the first scheduled day of class (verification by birth certificate or passport is required).

Teen Segment 1 Terms:

1. The total amount must be paid at the time of registration in the form of cash, check, or credit card. All class materials are included in the cost. (Does not include cost of Level 1 License)
2. Student's failure to adhere to Life Driving Academy's "Rules of Conduct" could result in termination of the program.
3. Late | Missed Classroom Session - Students are expected to attend all class sessions. If a student must miss a day, they must make up the class at the next available session. Students must make-up any and all time missed. All make-up sessions must be completed no later than 3 weeks from the final class date. Any student who misses more than 3 classes will be required to repeat the entire program at their own expense.

Requirements to Passing the Course:

1. Students must pass the state exam with 70% or higher. The student will be given up to 2 additional attempts to pass the test.
2. Students must pass with a satisfactory or higher, all BTW Performance Objectives, per the Driver Education Provider and Instructor Act (DEPIA) at the Instructor's professional discretion.
3. Must attend all classes or make up classes if they were not able to attend all original class times.

Accident:

If a student is at fault in an accident while in a Life Driving Academy, LLC vehicle, they will be terminated from all lectures and drives with no refund. Instructors will always do their best to prevent an accident. If an agreed financial amount for repairs is concurred upon by Life Driving Academy, LLC and student's parent(s), then the student may continue lectures and drives to complete their Segment 1 completion requirements.

Additional Information:

Lost or damaged textbook replacement will be charged a \$5 fee.

Fee/Refund Policy of an Entire Class: Payment is required at time of registration, unless otherwise agreed upon with authorized LDA Management. All cancellations must be in writing. "Request for Refund" must be received at the address listed on this form or email sent to drive@lifedriving.us from an email address currently on LDA records.

- 15 days or more prior to the original class start date a refund, less \$100.
- 14 days or less prior to the original class start date a refund, less \$175.
- 48 hours or less prior to the original class start date a refund, less \$250.
- There is no refund once the student has attendance the first day of class.

Rescheduling of an Entire Class: All rescheduling of an entire class must be done over the phone or via email with an authorized LDA Management. If the reschedule fee is not paid at the time the reschedule request is made, it is considered a cancellation with no written confirmation and no refund is given.

- 15 days or more prior to the original class start date will incur a \$50 transfer fee.
- 14 days or less prior to the original class start date will incur an \$80 transfer fee.
- 48 hours or less prior to the original class start date will incur a \$145 transfer fee.
- If rescheduled, then cancelled, both fees will apply according to the original situation.

Rescheduling of a Class Session: All rescheduling of a class session must be done over the phone or in person with an authorized LDA staff member. The reschedule fee of \$15 per session must be paid at the time of the reschedule. Fees must be paid for the rescheduling to take place.

Test Retake Fee: If a student fails the test and would like to retake it in order to complete the class, there is a \$20 retake fee. The State allows up to 3 attempts to pass the test.

Missing a Scheduled Drive: A \$35 service fee applies to any missed drive, rescheduled drive, or cancellation of a scheduled drive with less than 48 hours notice. A student not in the vehicle when the instructor departs for the lesson is considered a no-show. Any missed drive must be made up to meet the state requirements for behind-the-wheel instruction. For students who purchased private lesson packages, no refund will be given for unused lessons. Lessons will be forfeited if not booked within 6 months of the completion of class. Students or parents are responsible to call and book additional lessons.

COVID Terms:

We are concerned for the mental, physical, and financial health of those that want to and do not want to wear masks, take a vaccine, etc.

Life Driving Academy (LDA) will adhere to all State of Michigan Driver Education Section COVID mandates and will hold students and parents to do the same. LDA does NOT adhere to student's or parent's personal mandates that they consider should be enforced upon or by LDA. We will take into consideration all concerns from students and parents. Please do not continue registering if you believe you will not be able to follow LDA's COVID Terms. You are registering for an in-person class and doing drives with two other people in the vehicle, that may or may not hold to the same COVID opinions as yourself. You must be willing to follow all State of Michigan Driver Education Section COVID mandates and any additional mandates from LDA and restrain from trying to enforce your own mandates.

1. LDA holds the right to add any additional safety measures it deems necessary to protect its students, staff, the company, and the families of all parties.
2. LDA reserves the right not to adhere to any demands from students or parents that exceed the State of Michigan mandates.
3. If a student or parent is concerned that an LDA staff member may have COVID, LDA will follow State procedures set forth for the Drivers Education industry, not other industry standards. LDA holds the right to reject any demands that are not in cooperation with the State of Michigan Driver Education Section.
4. Any student or parent that has caused unrest due to their unwarranted demands that are outside of the State of Michigan Driver Education Section mandates, we hold the right to terminate the student from the program with no refund.
5. If a student or staff member is coughing, sneezing, or any other symptoms that you believe may be COVID related please let us know. Do not assume it is COVID, we will immediately take corrective measures to assure the safety of all parties. If you assume it is COVID and cause unrest among the student or staff and your findings turn out to be false, we hold the right to terminate the student from the program with no refund.
6. Any late canceled drives due to COVID concerns by the student, parents, or LDA will incur a fee and will be reversed only if the COVID concern results with a positive result of the party involved in the concern with proof of a doctor's note. If the drive was cancelled and, in the end, there was no merit, then student will pay the fee. If they decline to pay the fee LDA has the right to terminate the student from the program.

Please refrain from registering at LDA if you are not willing to follow all State of Michigan Driver Education Section COVID mandates and any additional mandates from LDA.